



Product Information Guide

For Bracelet Version 3.0

PFO Bracelet

This Important Product Information Guide contains safety and handling, regulatory, software license, and warranty information for the PFO Bracelet. To avoid injury, read all operating instructions and the following safety information before using the PFO Bracelet. For detailed operating instructions, please find downloadable versions of the latest PFO User Guide and this Important Product Information Guide on our website www.pfotech.com

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to PFO Bracelet or other property.

Important Safety and Handling Information

The PFO Bracelet contains sensitive components. Do not drop, disassemble, open the modules, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into the PFO Bracelet. Do not use the PFO Bracelet if it has been damaged— for example, if the PFO Bracelet is cracked, punctured, or damaged by water.

Keeping the Outside of the PFO Bracelet Clean

Clean the PFO Bracelet immediately, with a slightly damp cloth, if it comes into contact with any contaminants that may cause stains, such as ink, dyes, makeup, dirt, food, oils, and lotions. To clean the PFO Bracelet, first remove the the PFO Bracelet from your wrist. Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Do not use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the PFO Bracelet. Avoid water and wet locations. Do not use the PFO Bracelet in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on the PFO Bracelet. In case the PFO Bracelet gets wet, unplug all cables, turn off the PFO Bracelet before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry the PFO Bracelet with an external heat source, such as a microwave oven or hair dryer. Damage to the PFO Bracelet caused by contact with liquid is not covered under warranty.

Repairing or Modifying the PFO Bracelet

Never attempt to repair or modify the PFO Bracelet yourself. The PFO Bracelet does not contain any user-serviceable parts. Disassembling the PFO Bracelet, including the removal of external screws and cover, may cause damage that is not covered under warranty. Service should only be provided by PFO or a PFO Authorized Service Provider. If you have questions, contact PFO or an PFO Authorized Service Provider. For service information, go to www.pfotech.com.

Battery Replacement

Do not attempt to replace the rechargeable battery in the PFO Bracelet yourself. The battery may only be replaced by PFO or a PFO Authorized Service Provider. For more information about battery replacement service, please visit www.pfotech.com.

Charging the PFO Bracelet

To charge the PFO Bracelet, use the PFO Adapter. Read all safety instructions for any products and accessories before using with the PFO Bracelet. PFO is not responsible for the operation of, or any damage caused by third-party accessories or their compliance with safety and regulatory standards. Do not connect or disconnect the PFO Power Adapter with wet hands.

The PFO Power Adapter may become warm during normal use. Always allow adequate ventilation around the PFO Adapter and use care when handling.

Unplug the PFO Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Emergency service

You should not rely on wireless devices for essential communications. Use of the PFO Bracelet with emergency services may not work in all locations or all operating conditions. Emergency services vary by region, and sometimes an emergency alarm cannot be placed due to network availability or environmental interference. If you have not activated your PFO Bracelet the alarm will not work.

Navigation/Tracking

Location-based information depends on data services. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings and location-based information that may be unavailable, inaccurate, or incomplete. The bracelet's function is dependent on the Telecom net. Coverage may result in maps, digital compass headings and location-based information that may be unavailable, inaccurate, or incomplete. The performance of the bracelet's function may be negatively affected by magnetic or other environmental interference.

Choking and Bodily Hazards

The PFO Bracelet contains small parts, which may present a choking hazard to small children. Keep the PFO Bracelet and its accessories away from small children. Prolonged use of the PFO Bracelet may cause you eczema and it is recommended that you take it off if you experience any such symptoms.

Potentially Explosive Atmospheres

Turn off the PFO Bracelet by taking it off when in any area with a potentially explosive atmosphere. Do not charge the PFO Bracelet, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death. Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Keeping the PFO Bracelet within Acceptable Temperatures

The PFO Bracelet is designed to be operated in temperatures between 0° and 35°C (32° to 95°F) and stored for longer period in temperatures between -20° and 30°C (-4° to 113°F). Low- or high-temperature conditions may temporarily shorten battery life or cause the PFO Bracelet to temporarily stop working properly. Leaving the PFO Bracelet in a parked vehicle or in direct sunlight can cause PFO Bracelet to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using the PFO Bracelet as condensation may form on or within the PFO Bracelet. When using the PFO Bracelet or charging the battery, it is normal for the PFO Bracelet to get warm. The exterior of the PFO Bracelet functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Exposure to Radio Frequency Energy

The PFO Bracelet contains radio transmitters and receivers. When on, PFO Bracelet receives and sends out radio frequency (RF) energy through its antennas. Both the GPS antenna and the cellular antenna are located within the main compartment of the PFO Bracelet. The PFO Bracelet is designed and manufactured to comply with the limits for exposure to RF energy set by the European Union.

The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to the PFO Bracelet is 2.0 W/kg set by the Council of the European Union. Tests for SAR are conducted using standard operating positions (i.e., as worn on the body) specified by these agencies, with the PFO Bracelet transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of the PFO Bracelet.

While in operation, the SAR can be well below the maximum value because the PFO Bracelet adjusts its cellular transmitting power based in part on proximity to the wireless network. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

The PFO Bracelet has been tested and meets the European Union RF exposure guidelines for cellular and GPS operation.

Aircraft

Use of the PFO Bracelet may be prohibited while traveling in aircraft.

Vehicles

Radio frequency emissions from PFO Bracelet may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers should:

- always keep PFO Bracelet more than 15cm (6 inches) from the pacemaker when the bracelet is turned on
- not carry the PFO Bracelet in a breast pocket

If you have any reason to suspect that interference is taking place, turn the PFO Bracelet off immediately.

Hearing Aids

The PFO Bracelet may interfere with hearing aids. If it does, consult the hearing aid manufacturer or your physician for alternatives or remedies.

Other Medical Devices

If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from the PFO Bracelet. Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Blasting Areas and Posted Facilities: To avoid interfering with blasting operations, take off the PFO Bracelet when in a blasting area or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See the PFO Bracelet for the certification and compliance marks specific to that device. E.U. Important: Changes or modifications to this product not authorized by PFO Tech AB could void the EMC and wireless compliance and negate your authority to operate the product.

European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This equipment meets the following conformance standards: EN 300 328, EN 301 489-17, EN 301 511, EN 301 908, EN 50385 This wireless device complies with the R&TTE Directive. EU Declaration of Conformity A copy of the EU Declaration of Conformity is available at: www.pfotech.com

European Community Restrictions

Français Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Elec- troniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. www.arcep.fr

Italiano Approvato esclusivamente per l'uso in locali chiusi. L'utilizzo all'esterno dei propri locali è subordinato al rilascio di un'autorizzazione generale.

Japan Compliance Statement—VCCI Class B Statement

PFO Bracelet Terms and Conditions

IMPORTANT: BY USING YOUR PFO Bracelet, YOU ARE AGREEING TO BE BOUND BY THE FOLLOWING PFO AND THIRD PARTY TERMS:

A. PFO BRACELET SOFTWARE LICENSE AGREEMENT PFO SOFTWARE LICENSE AGREEMENT

Single Use License PLEASE READ THIS SOFTWARE LICENSE AGREEMENT ("LICENSE") CAREFULLY BEFORE USING YOUR PFO BRACELET. BY ACTIVATING AND USING YOUR PFO BRACELET YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE, UNLESS YOU RETURN THE PFO BRACELET IN ACCORDANCE WITH PFO'S RETURN POLICY. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, DO NOT USE THE PFO BRACELET OR ACTIVATE THE PFO BRACELET. IF YOU DO NOT AGREE TO THE TERMS OF THE LICENSE, YOU MAY RETURN THE PFO BRACELET WITHIN THE RETURN PERIOD TO THE PFO STORE OR AUTHORIZED DISTRIBUTOR WHERE YOU OBTAINED IT FOR A REFUND,

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(b) Subject to the terms and conditions of this License, you are granted a limited non-exclusive license to download PFO subscription. (c) You may not and you agree not to, or to enable others to, copy (except as expressly permitted by this License),

2. Consent to Use of Data.

(a) Anonymous Diagnostic and Usage Data. You agree that PFO Tech and its subsidiaries and agents may collect, maintain, process and use diagnostic, technical, usage and related information, including but not limited to information about your PFO Bracelet, product support and other services to you (if any) related to the PFO Bracelet Software, and to verify compliance with the terms of this License. PFO Tech may use this information, as long as it is collected anonymously in a form that does not personally identify you, to improve our products or to provide services or technologies to you.

(b) Location Data. PFO Tech and its partners and licensees may provide certain services through your PFO Bracelet that rely upon location information. To provide and improve these services, where available, PFO Tech and its partners and licensees may transmit, collect, maintain, process and use your location data, including the real-time geographic location of your PFO Bracelet, and location search queries. The location data and queries collected by PFO are collected in a form that personally identify you and may be used by PFO and its partners and licensees to provide and improve location-based products and services. By using this location-based service, you agree and consent to PFO Tech's and its partners' and licensees' transmission, collection, maintenance, processing and use of your location data and queries to provide and improve such products and services.

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3. Termination.

This License is effective until terminated. Your rights under this License will terminate automatically or otherwise cease to be effective without notice from PFO Tech if you fail to comply with any term(s) of this License. Upon the termination of this License, you shall cease all use of the PFO Bracelet Software. Sections 4.5,6,7,8,9 and 10 of this License shall survive any such termination.

4. Disclaimer of Warranties.

4.1 If you are a customer who is a consumer you may have legal rights in your country of residence which would prohibit the following limitations from applying to you, and where prohibited they will not apply to you. To find out more about rights, you should contact a local consumer advice organization.

4.2 YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, USE OF THE PFO BRACELET SERVICE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU.

4.3 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PFO BRACELET SERVICE PERFORMED BY THE PFO BRACELET ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND PFO AND PFO'S LICENSORS (COLLECTIVELY REFERRED TO AS "PFO" FOR THE PURPOSES OF SECTIONS 7 AND 8) HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE PFO BRACELET SERVICE, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

4.4 PFO TECH DOES NOT WARRANT AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE PFO BRACELET SOFTWARE AND SERVICES, THAT THE FUNCTIONS CONTAINED IN OR SERVICES PERFORMED BY THE PFO BRACELET SOFTWARE WILL MEET YOUR REQUIREMENTS, THAT THE OPERATION OF THE PFO BRACELET SOFTWARE AND SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, THAT ANY SERVICE WILL CONTINUE TO BE MADE AVAILABLE, THAT DEFECTS IN THE PFO BRACELET SOFTWARE OR SERVICES WILL BE CORRECTED, OR THAT

THE PFO BRACELET SOFTWARE WILL BE COMPATIBLE OR WORK WITH ANY THIRD PARTY SOFTWARE, APPLICATIONS OR THIRD PARTY SERVICES. INSTALLATION OF THIS SOFTWARE MAY AFFECT THE USABILITY OF THIRD PARTY SOFTWARE, APPLICATIONS OR THIRD PARTY SERVICES.

4.5 YOU FURTHER ACKNOWLEDGE THAT THE PFO BRACELET SOFTWARE AND SERVICES ARE NOT INTENDED OR SUITABLE FOR USE IN SITUATIONS OR ENVIRONMENTS WHERE THE FAILURE OR TIME DELAYS OF, OR ERRORS OR INACCURACIES IN, THE CONTENT, DATA OR INFORMATION PROVIDED BY THE PFO BRACELET SOFTWARE OR SERVICES COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL OR ENVIRONMENTAL DAMAGE, INCLUDING WITHOUT LIMITATION THE OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR COMMUNICATION SYSTEMS, AIR TRAFFIC CONTROL, LIFE SUPPORT OR WEAPONS SYSTEMS.

4.6 NO OR ALL WRITTEN INFORMATION OR ADVICE GIVEN BY PFO TECH OR A PFO AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SHOULD THE PFO BRACELET SOFTWARE OR SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU.

5. Limitation of Liability.

TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, IN NO EVENT SHALL PFO BE LIABLE FOR PERSONAL INJURY, OR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, CORRUPTION OR LOSS OF DATA, FAILURE TO TRANSMIT OR RECEIVE ANY DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE PFO BRACELET SOFTWARE AND SERVICES OR ANY THIRD PARTY SOFTWARE OR APPLICATIONS IN CONJUNCTION WITH THE PFO BRACELET SOFTWARE, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF PFO TECH HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU

In no event shall PFO Tech's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of two hundred and fifty dollars (U.S.\$250.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose.

6. Digital Certificates.

The PFO Bracelet Software contains functionality that allows it to accept digital certificates either issued from PFO Tech or from third parties.

YOU ARE SOLELY RESPONSIBLE FOR DECIDING WHETHER OR NOT TO RELY ON A CERTIFICATE WHETHER ISSUED BY PFO TECH OR A THIRD PARTY. YOUR USE OF DIGITAL CERTIFICATES IS AT YOUR SOLE RISK. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, PFO TECH MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, ACCURACY, SECURITY, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO DIGITAL CERTIFICATES.

7. Complete Agreement;

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8. Third Party Acknowledgements.

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NOTICES FROM PFO

If PFO Tech needs to contact you about your product or account, you consent to receive the notices by email. You agree that any such notices that we send you electronically will satisfy any legal communication requirements.

PFO One (1) Year Limited Warranty

For PFO Branded Products Only

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WARRANTY.

PFO Tech's warranty obligations for this hardware product are limited to the terms set forth herein. PFO Tech, as defined in the table below, warrants this PFO-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, PFO Tech will either (1) repair the hardware defect at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. PFO Tech may request that you replace defective parts with user-installable new or refurbished parts that PFO Tech provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by PFO Tech, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes PFO Tech's property. Parts provided by PFO Tech in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to PFO Tech and becomes PFO Tech's property.

EXCLUSIONS AND LIMITATIONS.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, PFO TECH SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF PFO TECH CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY PFO TECH IN ITS SOLE DISCRETION. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS DESCRIBED ABOVE MAY NOT APPLY TO YOU. No PFO Tech reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

This Limited Warranty applies only to the hardware product manufactured by or for PFO Tech that can be identified by the "PFO" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-PFO hardware product or any software, even if packaged or sold with the PFO Tech hardware. Manufacturers, suppliers, or publishers, other than PFO Tech, may provide their own warranties to the end user purchaser, but PFO Tech, in so far as permitted by law, provides their products "as is". Software distributed by PFO Tech with or without the PFO brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

PFO Tech does not warrant that the operation of the product will be uninterrupted or error-free. PFO Tech is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-PFO products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by PFO Tech; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of PFO Tech or an PFO Authorized Service Provider; (g) to a product or part that has been modified to alter functionality or capability without the written permission of PFO Tech; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the product or (i) if any PFO serial number has been removed or defaced.

Important: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only PFO Tech should perform service on this hardware product.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, PFO TECH IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE PFO PRODUCT AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. PFO DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

OBTAINING WARRANTY SERVICE.

Please access and review the online help resources described below before seeking warranty service. If the product is still not functioning properly after making use of these resources, please contact the PFO Tech representatives using the information provided below. When contacting PFO Tech via telephone, other charges may apply depending on your location. When calling, a PFO Tech representative will help determine whether your product requires service and, if it does, will inform you how PFO Tech will provide it. You must assist in diagnosing issues with your product and follow PFO Tech's warranty processes.

PFO Tech may restrict service to the country where PFO Tech or its Authorized Distributors originally sold the hardware product. PFO Tech will provide warranty service either (i) at an PFO Retail location, where service is performed at the location, or the PFO Retail may send the product to a PFO repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, PFO Tech may send you packaging material) to enable you to ship the product to PFO Tech's repair service location for service, or (iii) by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product ("DIY Service"). Upon receipt of the replacement product or part, the original product or part becomes the property of PFO and you agree to follow instructions, including, if required, arranging the return of original product or part to PFO Tech in a timely manner. When providing DIY Service requiring the return of the original product or part, PFO Tech may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, PFO Tech will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, PFO Tech will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, PFO Tech may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, PFO Tech may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Online information with more details on obtaining warranty service is provided below.

PRIVACY. PFO Tech will maintain and use customer information in accordance with the PFO Customer Privacy Policy available on www.pfotech.com.

DATA BACKUP. If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords. THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE. Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates.

PFO Tech may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

Warranty Card

PLEASE DETACH AND KEEP YOUR DETAILS IN A SAFE PLACE

SERVICE FACILITY

PFO Tech aim to provide a service facility second to none. You can help us achieve this aim!

1. Keep your purchase receipt in a safe place. Warranty work cannot be carried out without this.
2. Should you feel that a problem has developed with your bracelet, first refer to your instruction booklet or our website www.pfotech.com

Please contact **PFO Tech Support** at: support@pfotech.com

If in doubt, return to your dealer who will examine the bracelet and if necessary return to us on your behalf.

WARRANTY REPAIRS

If you are unable to return your bracelet to your PFO Tech dealer, please send it well packed to the address below. It is advisable to use a secure method of transit that is traceable, such as Registered post or Datapost. **PFO Tech cannot take responsibility for goods not received.**

Should warranty service be required, the bracelet, together with a copy of the sales receipt, this warranty certificate and a full description of the problem should be given to your dealer or sent to:

**PFO TECH AB
PO Box 560 05
SE-102 17 STOCKHOLM
SWEDEN**

Please note: Please retain any accessories not relating to the repairs. For non-warranty repairs, please state clearly if an estimate is required.

WARRANTY CONDITIONS

1. This product is guaranteed by PFO Tech AB in SWEDEN to be free from defects in materials and workmanship for one year from date of original purchase.
2. Repair service under the terms of this warranty may only be provided by PFO Tech AB or its authorized agents. No payment will be made for service carried out by any other repairer.
3. Equipment found to be faulty in manufacture within the warranty period will be repaired or, at the discretion of our service department, replaced, free of charge.
4. This warranty does not cover defects caused by wear and tear, incorrect handling, contamination (e.g sand or water) unauthorized repair, unsuitable storage, transit damage, tampering or excessive wear, and applies only to products imported by PFO Tech AB.
5. Any items received without the correct documentation will be repaired on a chargeable basis.
6. This warranty does not affect your statutory rights as a consumer.